Accessibility Statement

Xpand Group Ltd

June 2023

1   Accessibility Statement

Xpand is committed to making our software accessible so they can be used by as many people as possible.

This statement applies to Xpand software and content published within said software as well as any associated portals, microsites and subdomains.

Our software and domains (e.g. xpandaccess.com) are owned by Xpand Group Ltd.

We aim to make our software accessible to the widest possible audience. This means, for example, that users should be able to:

- view the user Interface built with accessible colours, contrast levels and fonts
- zoom in without the text spilling off the screen
- navigate the software using a keyboard
- navigate the software using speech recognition software

2   What we are doing to improve accessibility

To make Xpand's software accessible, we:

- integrate accessibility into our procurement procedures
- provide accessibility training for our staff
- include individuals with disabilities in our design personas

3   How accessible is our software?

Some parts of our software are not fully accessible. For example, we have found the following issues:

- some header structure and page IDs are not optimised for screen reader use
- some images lack alternative text and some images are used as links
- missing labels in form fields
- non-optimal image types

4   How to request content in an accessible format

If you need information in a different format please email us at info@xpand.group and tell us:

- the page containing the content that you need
- your contact name and email address
- the type of format you need

5 Reporting accessibility problems with our software

If you find any problems that are not listed or if you think we're not meeting the accessibility requirements, email us at info@xpand.group to report this.

6 Enforcement procedure

If you contact us with a complaint and you are not happy with our response contact the Equality Advisory and Support Service (EASS) (for GB) or the Equality Commission for Northern Ireland.

7 Technical information about software accessibility

Xpand Group Ltd is committed to making its software and associated content accessible, and where it is supplied to a public sector body it does so in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

8 Compliance status

Xpand's software is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content
The content listed below is non-accessible, for the following reasons.

- there is a lack of alternative text on some images and some images are used as links
- missing or unclear page descriptions
- missing labels in some form fields

We have prioritised our software based on analytics and data. We are working to identify the above instances, where these issues exist and how to fix them, if they can be fixed.

9 How we tested our software

Xpand's software and associated content/pages/sites were and are currently being tested for compliance with the Web Content Accessibility Guidelines V2.1 up to level AA using a combination of automated tools for accessibility WCAG 2.0 standards.

The software and associated content/pages/sites are being tested via a combination of accessibility tools on a regular basis with testing being carried out by Xpand Group Ltd.

These tests are carried out through automated testing via a combination of tools for accessibility.

10 Preparation of this accessibility statement

This statement was prepared on 14 June 2023.